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Mayor, City of Detroit
 Detroit City Council
 Detroit City Clerk
 DWSD Board of Water Commissioners
 DWSD Director

DWSD is a city department that provides water and sewerage service to the Detroit area. One of the largest departments in the country, DWSD provides service to approximately one million people in Detroit and three million people in neighboring southeastern Michigan communities throughout Wayne, Oakland, Macomb, St. Clair, Lapeer, Genesee, Washtenaw and Monroe counties. The 1,079-square-mile water service area includes Detroit and 126 suburban communities while wastewater service covers a 946-square-mile area encompassing Detroit and 76 neighboring communities. By Michigan statute, DWSD is a not-for-profit entity. Water and sewer rates are based on cost of service only and the Department receives no subsidies from property taxes.

DWSD INTRODUCES NEW BOARD OF WATER COMMISSIONERS

The newly reconstituted Board of Water Commissioners (BOWC) for the Detroit Water and Sewerage Department is ready to go to work. Detroit Mayor Dave Bing's last two appointments, Bradley Kenoyer of Ford Motor Co. and Linda Forte of Comerica Bank, will join fellow Detroit representatives Mary Blackmon and Jim Thrower, as well as new representatives from suburban communities: Fred Barnes (Macomb County), James Fausone (Wayne County), and J. Bryan Williams (Oakland County).

"I am pleased with the makeup of this new DWSD board," said Mayor Bing. "All of the commissioners bring the expertise and commitment we need to deliver the highest level of customer service."

The new board held its first meeting on April 27, 2011 and will continue to meet on the fourth Wednesday of the month at 2 p.m. in the DWSD Water Board Building on Randolph Street in Detroit.

"I'm looking forward to working with the new board," said Blackmon. "The BOWC has always been a great example of regional cooperation and I know that our collaboration will be productive for all of DWSD's customers."

New commissioner Barnes agreed. "I think that the new board is ready to tackle the water and wastewater issues facing our region today while keeping a focus on providing high quality, safe services throughout the city and region," he said.

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NEW WATER RATES IN JULY

DWSD's newly-adopted rates for water and sewer services will become effective in July 2011 and will result in an average of \$68 per month for the typical Detroit family. That is approximately \$2 a day to bring safe drinking water and sewer service to your home, including the cost of water and wastewater treatment, pumping, delivery, billing, and more.

DWSD understands that any increase can pose difficulty for families and is taking a variety of steps – small and large – to reduce costs without jeopardizing the quality of service our customers have come to rely on. But at the end of the day, it's important that we continue to invest in the right

equipment, technologies and resources that will keep Detroit water and wastewater services top notch. To do otherwise could risk human health, safety through fire protection, overall quality of life and any future opportunities for economic development here in Detroit.

We appreciate our customers and the role you play in keeping high quality water and sewer services in Detroit. Each month you are not only paying for assurance of safe drinking water and reliable wastewater services, but you're also investing in the systems that will be an important part of the revitalization of our City.

DETROIT BOARD OF WATER COMMISSIONERS

- ◆ By federal court order issued February 2011, the Board of Water Commissioners is made up of seven members who oversee DWSD operations, management and major contracts, and set rates for water and sewer services.
- ◆ The Board includes four members from the City of Detroit, and one each nominated by the Wayne County Executive, the Oakland County Water Resources Commissioner and the Macomb Public Works Commissioner with confirmation by the Mayor of Detroit.
- ◆ All members must have at least seven years of experience in a regulated industry.
- ◆ Commissioners receive \$10,000 in compensation and an additional \$250 per meeting, not to exceed \$20,000 per year in total.

DWSD introduces New Board of Water Commissioners

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Mary Blackmon

Ms. Blackmon was first elected president of the BOWC in January 2003. She is a retiree of Ameritech and served for 10 years as a member of the Detroit Board of Education. She is the vice president of the Wayne County Regional Educational Service Agency Board of Education, a Central Region Director on the National Black Caucus of School



Board Members, and serves on the Metropolitan Affairs Executive Coalition Executive Board. Ms. Blackmon is also on the Executive Board of the Southeast Michigan Council of Governments (SEMCOG) and is a past Chair. A graduate of Leadership Detroit, Ms. Blackmon remains active in a number of civic and community organizations.

TAKING ACTION TO GREEN DETROIT

There are a number of efforts going on throughout the city to bring environmentally responsible and cost saving improvements to activities and efforts throughout the city.

One such activity is the Detroit Water and Sewerage Department program to reduce the amount of storm water that flows into our sewer system following precipitation events.

By reducing flow we can reduce the need for additional facilities to handle “Combined Sewer Overflows” throughout the city wastewater system.

One important effort DWSD is supporting is the work by “Greening of Detroit” which directly impacts our stormwater reduction program. Greening of Detroit was founded in 1989 and annually hosts planting projects ranging from full park restorations to streetscape renovations and massive street tree plantings to the creation of community and family vegetable gardens. These efforts are extremely valuable to DWSD’s efforts to reduce flow since trees, plants and gardens help to make beneficial use of excess water flows.

We need your help because Greening of Detroit has thousands of trees to plant this spring and we want to be supportive to help get them in the ground. The work days are scheduled right now on the weekends. However, if there is a group interested, Greening of Detroit would be able to sponsor plantings during the week as well. Please consider being part of the solution! To volunteer or to get additional information, go to www.greeningofdetroit.com for contact information.



Linda Forte



Ms. Forte, a Senior Vice President at Comerica Inc., brings more than 30 years of business, finance, and commercial banking expertise to the board. A member of Comerica's senior leadership team, she is responsible for defining and driving business strategies that establish Comerica as a leader in diversity and corporate responsibility practices. Ms. Forte earned her bachelor's degree from Bowling Green State University and received her master's of business administration degree in finance and accounting from the University of Michigan. She serves as a Director of the Economic Development Corporation of the City of Detroit and serves on many other agency and organization boards as well.

Bradley Kenoyer



Mr. Kenoyer brings more than a decade of cross-functional problem-solving experience in delivering customer-driven results to technical and service quality issues for Ford Motor. An honoree of the Ford/Massachusetts Institute of Technology/University of Detroit Mercy program for engineering excellence, Mr. Kenoyer holds a bachelor's degree in mechanical engineering from Rensselaer Polytechnic Institute and earned a master's degree in product development from the University of Detroit Mercy. He has served on the Board of Directors of Preservation Wayne and has volunteered at the Ruth Ellis Center.

Jim Thrower



Mr. Thrower is President and CEO of Jamjomar Inc., and the owner of seven McDonald's restaurants in Detroit and the surrounding metropolitan area. He holds a bachelor's degree in English and physical education from East Texas State University (now Texas A&M University – Commerce). Following a career in professional football, Mr. Thrower served as loan executive and Executive Assistant to the Board Chairman of the National Association for the Advancement of Colored People in New York City, Director of Community Affairs at Stroh's Brewery, and Regional Manager of Public Issues and Planning at Michigan Consolidated Gas. Mr. Thrower is a member of the Administrative Council of Operators' National Advertising for McDonald's Corporation. Mr. Thrower is affiliated with several corporate, community, and charity groups, such as the Ronald McDonald House Children's Charities and Youthville.

Fred Barnes



Mr. Barnes is a registered professional engineer from Sterling Heights. He owns and operates Fred W. Barnes Associates Inc., a consulting engineering firm. Before starting his own company, he was a Senior Project Engineer with Atwell-Hicks Inc., where he managed engineering projects and supervised engineers, planners, and designers. Mr. Barnes, a former Chief Engineer for the Office of the Macomb County Public Works Commissioner, was involved with the design, operation, and maintenance of more than 700 county drains, supervision of two CSO facilities, as well as the review of residential and commercial developments for 24 years. He holds a bachelor's degree from the U.S. Military Academy at West Point.

James Fausone



Mr. Fausone is a resident of Canton Township. He is a partner in Fausone Bohn LLP, of Northville, where he practices business law, municipal law, veterans disability law, and environmental law. He was also president of an environmental remediation, industrial service, and waste transportation company for three years. Mr. Fausone holds dual bachelor's degrees in environmental engineering and oceanography from the University of Michigan and earned his law degree from Gonzaga University. He was elected a Schoolcraft College trustee, and a Canton Public Library trustee. He is a Director of the University of Michigan College of Engineering – Civil and Environmental Engineering board, and the Livonia Chamber of Commerce, among other affiliations.

J. Bryan Williams



Mr. Williams is an attorney with the Dickinson Wright law firm. Mr. Williams, a resident of Birmingham, practices in the areas of corporate and municipal law. He has served as counsel to the Oakland County Water Resources Commissioner in municipal bond financings, and has a wealth of experience in providing counsel to both privately and publicly-held companies. He earned a bachelor's degree at the University of Notre Dame and received his juris doctor degree from the University of Michigan. He is a member of the City of Birmingham Planning Board, and a past member of the Board of Directors of the Economic Club of Detroit. He is also a past vice chairman of the Detroit Regional Chamber of Commerce.



CUSTOMER ASSISTANCE PROGRAMS

Detroit Residential Water Assistance Program

The Water Assistance Program launched by DWSD and the Department of Human Services (DHS) helps low-income Detroit residents manage their water and sewerage bills. Customers eligible for the Detroit Residential Water Assistance Program will receive a credit on their monthly water bill, but will be required to pay any existing balance. Priority for assistance will be given to eligible households of families receiving Family Independence program (FIP), food stamps, state disability, social security, and supplemental security income (SSI) assistance. Customers can contribute to this valuable community fund through their water payment.

Detailed information about the Water Assistance Program can be found by calling or visiting any DHS Service Center.



Payment Plan Agreements

DWSD understands that bill payment can be particularly difficult for some customers. Those customers may enter into a Payment Plan Agreement for their water and sewer bills. Interested customers should visit any one of DWSD's Customer Service Centers at 735 Randolph Street, First Floor, 13303 E. McNichols (1 1/2 blocks west of Gratiot), or 15600 Grand River (1 block west of Greenfield) to discuss arrangements.

Budget Payment Plan

DWSD customer can now set up a Budget Payment Plan with a fixed monthly payment based on previous customer usage. Eligible customers must have no outstanding balance owed, and must have DWSD's new Automated Meter Reading (AMR) technology installed. Please contact Customer Service at 313-267-8000 to schedule an appointment.

DHS Service Centers

Northwest Activity Center
18100 Meyers
313-887-6656



Butzel Family Center
7737 Kercheval
313-852-4786



5031 Grandy
313-852-5634



13303 E McNichols
313-628-0775



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